IN THE CIRCUIT COURT FOR Baltimore City

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GACE NAME, Brenda Ber	nnett, et al.	vs. University of Ma	ryland Medical System
CASE NAME:	Plaintiff	vs	Defendant
PARTY'S NAME:		PHON	IE:
PARTY'S ADDRESS:			
PARTY'S E-MAIL:			
If represented by an attor	rney: Poniamin I Dovi	s, III PHON les Street, Baltimore, Maryla aw.com	410-244-7005
PARTY'S ATTORNEY'S N	NAME: Benjamin L. Davi	S, III PHON	E:
PARTY'S ATTORNEY'S A	ADDRESS: 36 South Char	les Street, Baltimore, Maryia	
PARTY'S ATTORNEY'S I	E-MAIL: bdavis@nicholif	aw.com	
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RELATED CASE PEND	ING? □Yes INO If yes	, Case #(s), if known:	
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False Arrest/Imprisonment	Distress/Distrain	Environment	Perpetuate Testimony/Evidence
Fraud	Ejectment Forcible Entry/Detainer	Error Coram Nobis	Prod. of Documents Req.
Lead Paint - DOB of Youngest Plt:	☐ Foreclosure	Habeas Corpus Mandamus	Receivership Sentence Transfer
Loss of Consortium	LJ Commercial	Prisoner Rights	Set Aside Deed
Malicious Prosecution	<ul> <li>Residential</li> <li>Currency or Vehicle</li> </ul>	Public Info. Act Records	Special Adm Atty Subpoena Issue/Quash
<ul> <li>Malpractice-Medical</li> <li>Malpractice-Professional</li> </ul>	Deed of Trust	Quarantine/Isolation	Trust Established
☐ Misrepresentation	Land Installments	UWrit of Certiorari	Trustee Substitution/Removal Witness Appearance-Compel
Motor Tort	Lien Mortgage	EMPLOYMENT	PEACE ORDER
Negligence Nuisance	<b>Right of Redemption</b>	ADA	Peace Order
Premises Liability	☐ Statement Condo ☐ Forfeiture of Property /	Conspiracy EEO/HR	EQUITY
Product Liability Specific Performance	Personal Item	FLSA	<ul> <li>Declaratory Judgment</li> <li>Equitable Relief</li> </ul>
Toxic Tort Trespass	Fraudulent Conveyance	🗖 FMLA	□ Injunctive Relief
Wrongful Death	Landlord-Tenant Lis Pendens	Workers' Compensation Wrongful Termination	□ Mandamus
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Breach		Assumption of Jurisdiction	Grantor in Possession
Business and Commercial Confessed Judgment			Maryland Insurance Administration
_ (Cont'd)	Right of Redemption	<sup>1y</sup> Attorney Appointment	□ Miscellaneous
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IF NEW OR EXISTING CASE: RELIEF (Check All that Apply)			
<ul> <li>Abatement</li> <li>Administrative Action</li> <li>Appointment of Receiver</li> <li>Arbitration</li> <li>Asset Determination</li> <li>Attachment b/f Judgment</li> <li>Cease &amp; Desist Order</li> <li>Condemn Bldg</li> <li>Contempt</li> <li>Court Costs/Fees</li> <li>Damages-Compensatory</li> <li>Damages-Punitive</li> </ul>	<ul> <li>Findings of Fact</li> <li>Foreclosure</li> </ul>	□ Judgment-Interest □ Judgment-Summary □ Liability □ Oral Examination □ Order □ Ownership of Property □ Partition of Property \$□ Peace Order □ Possession □ Production of Records □ Quarantine/Isolation O □ Reinstatement of Emplo	Writ-Habeas Corpus Writ-Mandamus Writ-Possession
If you indicated Liability above, mark one of the following. This information is not an admission and			

may not be used for any purpose other than Track Assignment.

Liability is conceded. Liability is not conceded, but is not seriously in dispute. Liability is seriously in dispute.

MONETARY DAM	AGES (Do not inclu	ide Attorney's Fees, Interest, or Court Costs)	
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Dedical Bills \$	Medical Bills \$		
ALTER	NATIVE DISPUTE	RESOLUTION INFORMATION	
Is this case appropriate for referral to an ADR process under Md. Rule 17-101? (Check all that apply) A. Mediation TYes TNO C. Settlement Conference TYes No B. Arbitration TYes No D. Neutral Evaluation TYes No			
	SPECIAL F	REQUIREMENTS	
□ If a Spoken Language Inte	erpreter is needed, cl	heck here and attach form CC-DC-041	
If you require an accommodation for a disability under the Americans with Disabilities Act, check here and attach form CC-DC-049			
ESTIMATED LENGTH OF TRIAL			
With the exception of Baltimore County and Baltimore City, please fill in the estimated LENGTH OF			TH OF
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BUSINESS AND TECHNOLOGY CASE MANAGEMENT PROGRAM			
For all jurisdictions, if Business and Technology track designation under Md. Rule 16-308 is requested, attach a duplicate copy of complaint and check one of the tracks below.			
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COMPLEX SCIENCE AND/OR TECHNOLOGICAL CASE MANAGEMENT PROGRAM (ASTAR)			
FOR PURI Md. Rule 16-302	POSES OF POSSIBL 2, attach a duplicate o	E SPECIAL ASSIG copy of complaint a	NMENT TO ASTAR RESOURCES JUDGES under and check whether assignment to an ASTAR is requested.
<ul> <li>Expedited - Trial within 7 months of Defendant's response</li> <li>Standard - Trial within 18 months of Defendant's response</li> </ul>			
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	12/18/2018	<u></u>	
	Date Charles Street, Suit	te 1700	Signature of Counsel / Party Benjamin L. Davis, III
	Address		Printed Name
Baltimore	MD State	21021 Zip Code	

## **BRENDA BENNETT** 828 Whitmore Avenue Baltimore, MD 21216 *Resident of Baltimore City*

MARVINA WHETHERS 7093 Orion Circle Laurel, MD 20724 *Resident of Prince George's County* 

**DUSTIN HONTZ** 2610 Midway Branch Drive Odenton, MD 21113 *Resident of Anne Arundel County* 

**TAMEIKA SMYRE** 1004 Vine Street Baltimore, Maryland 21223 *Resident of Baltimore City* 

Plaintiffs,

v.

UNIVERSITY OF MARYLAND MEDICAL SYSTEM CORPORATION 22 South Green Street Baltimore, Maryland 21201

Serve: Megan M. Arthur, Esq. 250 West Pratt Street 24th Floor Baltimore, MD 21201

Defendant.

# IN THE CIRCUIT COURT FOR BALTIMORE CITY, MARYLAND CIVIL LAW DIVISION

Jury Trial Requested

**Class Claims** 



Civil Action No.:

## **CLASS ACTION COMPLAINT**

BRENDA BENNETT, MARVINA WHETHERS, DUSTIN HONTZ and TAMEIKA SMYRE, Plaintiffs, by and through their undersigned counsel and The Law Offices of Peter T. Nicholl, on behalf of themselves and all potential class members, hereby submit their Complaint against UNIVERSITY OF MARYLAND MEDICAL SYSTEM CORPORATION, Defendant, to recover damages, interest, reasonable attorneys' fees and other available relief under Maryland Wage and Hour Law ("MWHL"); and unpaid wages, treble damages, interest, reasonable attorneys' fees and costs under the Maryland Wage Payment and Collection Law, Md. Code Ann., Lab. & Empl. §§ 3-501, *et seq.* ("MWPCL"). In support thereof, Plaintiffs state as follows:

#### INTRODUCTION AND BACKGROUND

University of Maryland Medical System Corporation ("Defendant") provides health care services through various facilities in Maryland. To assist with these services, Defendant employs numerous individuals who hold various positions. Some of these positions include Unit Secretaries, Security Guards and Medical Coders. Those who hold these positions are members of Defendant's support staff.

Plaintiffs were all members of Defendant's support staff. They were hired to perform the duties attributable to the positions listed above. Plaintiffs were all classified as non-exempt employees. They were all paid an hourly rate for the work they performed. However, Defendant failed to compensate Plaintiffs and other similarly situated employees for all hours worked.

Defendant completed this illegal act by not paying Plaintiffs and others similarly situated for the time they spent working through their breaks. In accordance with Defendant's policies, Plaintiffs and other support staff members were supposed to receive a thirty (30) minute to one (1) hour meal break each day. Defendant's time-keeping system automatically deducted the full length of each break period reflected in Plaintiffs' and other hourly employees' schedules. This was regardless of whether or not they actually took a break.

Defendant's time keeping system was programmed to ensure that the time Plaintiffs worked each day was reduced. Thirty (30) minutes to an hour was automatically deducted from their pay daily. They had no choice but to accept these deductions. Defendant's company policy was to ensure that Plaintiffs and other hourly employees were not paid for all time worked.

Defendant's policy had the effect of cheating Plaintiffs and other similarly situated employees out of their wages. The demands of their employment caused them to consistently work though their lunch breaks. Because Plaintiffs and others similarly situated were full-time employees, working through their breaks often caused them to work over forty (40) hours a week. Because they were not credited for this time worked, they were regularly denied overtime wages. Defendant's policy enabled it to evade the payment of wages owed to Plaintiffs and its other hourly employees. Defendant's unlawful policy is still enforced to date.

## FACTUAL ALLEGATIONS COMMON TO ALL COUNTS

#### The Parties

1. Plaintiff Brenda Bennett (hereinafter, "Bennett") is an adult resident of Baltimore City, Maryland.

2. Plaintiff Marvina Whethers (hereinafter, "Whethers") is an adult resident of Prince George's County, Maryland.

3. Plaintiff Dustin Hontz (hereinafter, "Hontz") is an adult resident of Anne Arundel County, Maryland.

4. Plaintiff Tameika Smyre (hereinafter, "Smyre") is an adult resident of Baltimore City, Maryland.

 Defendant University of Maryland Medical System Corporation (hereinafter, "Defendant")<sup>1</sup> is registered to conduct business in Maryland.

6. Defendant maintains its principal office in Baltimore City, Maryland.

7. Defendant is comprised of a network of hospitals.

8. Defendant's business centers on providing health care services.

9. Plaintiff Bennett was employed with Defendant from approximately 1989 to June 2016.

10. From Approximately September 2015 to September 2017, Plaintiff Hontz was employed by Defendant.

11. From approximately May 2016 to June 2016, Plaintiff Whethers was employed by Defendant.

12. From 2001 to the present, Plaintiff Smyre was employed by Defendant.

13. At all times throughout Plaintiffs' employment, Defendant fell within the definition of the term "employer" under Maryland Wage and Hour Law (hereinafter, "MWHL") § 3-401(b) and the Maryland Wage Payment Collection Law (hereinafter, "MWPCL") Md. Code Ann., Lab. & Empl. § 3-501(b).

14. Plaintiffs bring suit in this Honorable Court for the adjudication of their claims stemming from Defendant's failure to pay them for all hours worked.

## Jurisdiction and Venue

15. Pursuant to Md. Code Ann., Cts. & Jud. Proc. §§ 1-501 and 6-102, this Honorable Court has jurisdiction of this action.

<sup>&</sup>lt;sup>1</sup> Any reference to Defendant shall include its corporate officers and all those empowered to act as agents of the corporation, either explicitly or implicitly, or who are designated as agents under the doctrine of apparent agency. To the extent individual agents are responsible for any actions alleged in this Complaint, they are hereby incorporated by reference within the term "Defendant."

16. This Court has general subject matter jurisdiction over the nature of the claims; the amount in controversy is greater than five thousand dollars (\$5,000.00), exclusive of prejudgment and postjudgment interest, attorneys' fees and costs, in compliance with Md. Code Ann. Cts. & Jud. Proc. § 4-402(d)(1)(i).

17. Pursuant to Md. Code Ann., Cts. & Jud. Proc. § 6-201(a), venue is appropriate in this Honorable Court; Defendant carries on regular business and habitually engages in its vocation in Baltimore City, Maryland. The facts central to Plaintiffs' claims occurred in Baltimore City as well.

#### Plaintiffs' Employment with Defendant

18. Plaintiffs and others similarly situated are/were employed as members of Defendant's support staff. They were assigned to work in the medical departments within Defendant's hospitals. Defendant operates approximately fourteen (14) hospitals in Maryland.

19. Plaintiffs and other similarly situated employees were staffed at these hospitals. They all held various positions. The duties attributable to these positions ranged anywhere from medical coding, providing security to completing routine office tasks.

20. For the performance of their tasks, Plaintiffs and others similarly situated were paid an hourly rate. This was regardless of the specific type of work they performed.

21. Defendant implemented a time-keeping system to track the time that its hourly employees worked. "Kronos" was the name of this system. Defendant's system recorded the time that its employees arrived and departed from work each day. Plaintiffs and others similarly situated were required to use the system to clock-in and out at the start and end of their shifts.

22. An automatic deduction for lunch was also programmed within the system. This was regardless of whether or not Plaintiffs and other similarly situated employees actually took a full lunch break. If they had to work through their break, the automatic deduction still applied.

23. The deductions were specific to the time of Plaintiffs' and other similarly situated employees' scheduled breaks. Their breaks ranged anywhere from thirty (30) minutes to an hour.

24. As a result of the automatic deductions, thirty (30) minutes to an hour was deducted from Plaintiffs' and other similarly situated employees' pay each day. All members of Defendant's support staff were subject to these deductions. Defendant's automatic break policy applied to all of its hourly employees.

25. From 1989 to approximately June 2016, Plaintiff Bennett worked as an hourly employee for Defendant. During the relevant period, she held the title of Unit Secretary. She was paid an hourly rate of eighteen dollars and eighty-nine cents (\$18.89).

26. From approximately September 2015 to September 2017, Plaintiff Hontz worked as a Security Guard for Defendant. His rate of pay was eleven dollars (\$11.00) an hour.

27. From approximately January 2016 to April 2016, Plaintiff Whethers was employed with Defendant. She was given the position of Medical Coder. Her hourly pay rate was thirty-one dollars (\$31.00).

28. From approximately June, 2001 until the present, Plaintiff Smyre worked as a Unit Secretary for Defendant. Her rate of pay was twenty dollars and ninety-six cents (\$20.96) an hour.

29. Plaintiffs and others similarly situated were all full-time employees. They were scheduled to work exactly forty (40) hours a week.

30. Although Plaintiffs and other similarly situated employees were scheduled to work forty (40) hours each week, they routinely worked much more. The demands of their employment

left no other choice. These demands required Plaintiffs and others similarly situated to routinely work through lunch.

31. The conditions of Plaintiffs' employment made it difficult to take a full lunch break. The nature of working in a hospital led them to be extremely busy. This often caused them to have to work through lunch.

32. For instance, having to deal with a substantial volume of patients around the time their lunch breaks were scheduled was common throughout Plaintiffs' employment. This factor caused them and other similarly situated employees to routinely work through their breaks.

33. It was also Defendant's practice to understaff its departments. This practice also caused Plaintiffs and others similarly situated to have to frequently work through lunch.

34. It was common for Plaintiffs and others similarly situated to only have time to eat something quickly at their workstations. They would often spend only a *de minimus* amount of time actually engaged in the act of eating during their scheduled break time. They would have to continue working during the rest of their break.

35. Even though Plaintiffs and others similarly situated consistently worked through their breaks, they were not compensated for this time. This was the direct result of Defendant's unlawful time-keeping system.

36. Although the system allowed Plaintiffs and others similarly situated to track the time they arrived and departed from work, they were prevented from clocking-in and out for lunch.

37. Defendant's system was programmed so that Plaintiffs' and other similarly situated employees' scheduled break times were automatically deducted from the time-clock. Because of these deductions, they failed to receive credit for the time they spent working through their breaks.

38. It was Defendant's policy to outright refuse Plaintiffs' and other similarly situated employees' requests to be credited for the time they worked during lunch. This policy was common to all of Defendant's medical departments. All hourly employees that were staffed in these departments were subject to Defendant's policy.

39. Defendant's agents often reprimanded Plaintiffs and others similarly situated for complaining of this policy. Therefore, even if they reported missing their lunch breaks, there was still no guarantee they would be paid for this time. Consequently, despite the fact that they consistently worked through all or part of their scheduled break, Plaintiffs and others similarly situated routinely failed to receive credit for this time.

40. Because they failed to receive credit for all of their time, Plaintiffs and others similarly situated were regularly denied the wages they rightfully earned. Plaintiffs and other similarly situated employees should have received overtime wages. Although they were typically scheduled to work up to forty (40) hours each week, working through lunch caused them to consistently work more.

41. Although they worked more, Defendant's automatic deduction policy prevented Plaintiffs and others similarly situated from being paid for this additional time. Defendant's unlawful policy enabled it to avoid paying its hourly employees overtime wages.

42. Plaintiffs and others similarly situated were not properly compensated for these hours. They failed to be paid at a rate of "time and a half" their regular rate of pay for all overtime hours worked.

43. Defendant was well aware of the overtime hours worked by Plaintiffs and other similarly situated employees.

44. Defendant permitted Plaintiffs and others similarly situated to work these overtime hours.

45. In bad faith, Defendant withheld the overtime wages owed to Plaintiffs and other similarly situated employees by instituting its unlawful time-keeping policy.

46. There is no bona fide dispute that Plaintiffs and others similarly situated are owed overtime wages for all hours worked over forty (40) in a workweek.

47. The duties performed by Plaintiffs and Defendant's other hourly employees did not implicate any exemptions contained within Maryland wage laws.

48. Consequently, on behalf of themselves and all those similarly situated, Plaintiffs seek the wages to which they are entitled and all other available relief through this Complaint.

## **Class Action Allegations**

49. Pursuant to Maryland Rule of Civil Procedure 2-231, Plaintiffs bring this action on behalf of themselves and other current and former hourly employees that were employed by Defendant full-time and were denied the wages they rightfully earned as a result of Defendant's unlawful time-keeping system, in violation of MWHL and the MWPCL.

50. The classes Plaintiffs seek to represent are defined as:

MWHL Class:

All individuals who are or were employed by Defendant as nonexempt hourly employees for any period ranging from three (3) years prior to the filing of this Complaint to the present and who were subject to Defendant's unlawful time-keeping system and thus did not receive all overtime wages owed to them during weeks where they worked over forty (40) hours.

#### MWPCL Class:

All individuals who are or were employed by Defendant as nonexempt hourly employees for any period ranging from three (3) years prior to the filing of this Complaint to the present and who were subject to Defendant's unlawful time-keeping system and thus did not receive all overtime wages owed to them before the termination of their employment.

51. *Numerosity:* The individuals in this class are so numerous that joinder of all members is impracticable. At any given time, Defendant employs thousands of hourly employees who are members of its support staff. Upon information and belief, all of these employees are subject to the same unlawful time-keeping system that resulted in their failure to be paid for the time they spent working through lunch.

52. *Commonality*: There are questions of law and fact common to the class. Among the common questions of law and fact applicable to Plaintiffs and the class are:

- Whether the classes are similarly situated because they were all subject to Defendant's common policy and practices;
- Whether Defendant employed the MWHL class within the meaning of MWHL;
- Whether Defendant's time-keeping policy of requiring automatic deductions has created a colorable claim for unpaid wages under MWHL;
- Whether Defendant in turn violated the MWPCL by failing to pay Plaintiffs and the MWPCL class all compensation owed to them prior to the final pay period covering their employment; and
- Whether Defendant is liable for damages claimed herein, including but not limited to, compensatory, liquidated or treble, statutory, interests, costs and attorneys' fees.

53. *Typicality:* Plaintiffs' claims are typical of those of the class. Each and every class member was subject to the same payment policies implemented by Defendant. Each and every class member was exposed to Defendant's automatic timeclock system in the same way. Each and every class member was instructed to accept the implications that resulted from Defendant's automatic lunch deductions, which included their failure to receive compensation for the time the spent actually working through their breaks.

54. *Adequacy:* Plaintiffs will fully and adequately protect the interests of the classes. They seek the same recovery as the classes, predicated upon the same violations of law and the same damage theory. Additionally, Plaintiffs have retained counsel who are qualified and experienced in the prosecution of statewide wage and hour class actions. Neither Plaintiffs nor their counsel have interests that are contrary to, or conflicting with, the interests of the classes.

55. *Predominance:* The common issues of law and fact predominate over any individual issues. Each class member's claim is controlled by Maryland's wage and hour statutory scheme. Each class member's claim is controlled by one set of facts; Defendant's failure to pay all wages owed to Plaintiffs and other similarly situated employees in accordance with MWHL and its subsequent failure to pay all wages owed as required by the MWPCL. Similarly, the damages are eminently certifiable; Defendant's records will illustrate the extent of the automatic timeclock deductions suffered by each class member.

56. The action is maintainable as a class action. The prosecution of separate actions by individual members of the class would create a risk of inconsistent or varying adjudications with respect to individual members. This would result in establishing incompatible standards of conduct for Defendant. If they were to pursue their claims separately, the numerous adjudications that

would be required to protect the individual interests of the class members would constitute a drain and burden on judicial resources. Accordingly, the Court should certify the proposed classes.

### COUNTS AND VIOLATION OF LAW

#### Count I. Violation of MWHL

57. Plaintiffs hereby fully incorporate in this Count all allegations contained within Plaintiffs' Complaint.

58. Pursuant to Md. Code Ann., Lab. & Empl. § 3-415, each employer shall pay an overtime wage of at least one and one half (1.5) times an employee's regular hourly rate.

59. Pursuant to Md. Code Ann., Lab. & Empl. § 3-420(a), an employer shall compute the wage for overtime under Md. Code Ann., Lab. & Empl. § 3-415 on the basis of each hour over forty (40) that an employee works during one (1) workweek.

60. Plaintiffs have not received compensation from Defendant reflecting the prescribed overtime wage rate for all hours worked in excess of forty (40) in a week.

61. Defendant willfully and intentionally did not compensate Plaintiffs for the overtime wages they are owed.

62. There is no bona fide dispute that Plaintiffs are owed overtime wages for the work they performed for Defendant.

63. Under MWHL, Plaintiffs are entitled to additional wages from Defendant for all overtime hours worked at a rate of one and one-half (1.5) times their regular hourly wage rate.

### Count II. Violation Of The MWPCL

64. Plaintiffs hereby fully incorporate in this Count all allegations contained within Plaintiffs' Complaint.

65. Plaintiffs are entitled to wages under the Maryland Wage Payment Collection Law ("MWPCL"), Md. Code Ann., Lab. & Empl. §§3-501, *et. seq.*, which provides that each employer shall pay an employee all wages due for the work that the employee performed before the end of his or her employment, on or before the day on which the employee would have otherwise been paid the wages.

66. Wages include "any [...] remuneration promised for service." Md. Code Ann., Lab.
& Empl. § 3-501(c)(2)(v).

67. In accordance with § 3-505(a), Plaintiffs have not received compensation from Defendant for all wages owed before the termination of their employment. Defendant willfully and intentionally withheld these wages.

68. There is no bona fide dispute that Plaintiffs are owed wages for the work they performed for Defendant.

69. At no time did Plaintiffs' duties include work for Defendant that would exempt them from the provisions mandated within the MWPCL.

70. The wages owed to Plaintiffs were not the subject of a valid deduction. MWPCL §3-503.

71. The monies wrongfully withheld from Plaintiffs meets the definition of wages. MWPCL §§ 3-501(c)(1-2).

72. Defendant failed to pay Plaintiffs all wages owed to them by the date encompassing their final day of employment.

73. Because those wages were withheld in absence of a bona fide dispute, were not the subject of a valid deduction and not paid prior to the pay date upon which Plaintiffs received payment for their final days of work, Plaintiffs are entitled to treble damages.

## **Relief Requested**

Plaintiffs request the following relief and herein seek:

74. Judgment against Defendant for its violation of the MWHL and MWPCL by withholding the wages owed to Plaintiffs and all members of the class. Plaintiffs are seeking an amount greater than \$75,000.00.

75. Pre-judgment and post-judgment interest.

76. An award to Plaintiffs of all wages owed, which includes treble damages; Md. Code Ann., Lab. & Empl. §3-507.2(b).

77. A designation of this action as a class action under Maryland Rule of Civil Procedure Rule 2-231.

78. A designation of Plaintiffs as class representatives for the class to be certified by motion during the course of this matter;

79. Reasonable attorneys' fees and costs pursuant to Md. Code Ann., Lab. & Empl. § 3-427(a), as well as any additional relief available to Plaintiffs by law.

Respectfully submitted,

Benjamin L. Davis, III bdavis@nicholllaw.com The Law Offices of Peter T. Nicholl 36 South Charles Street, Suite 1700 Baltimore, Maryland 21201 Phone No.: (410) 244-7005 Fax No.: (410) 244-8454

Attorney for Plaintiffs